

Information for Tour groups

Welcome to the Lutherhaus. So that your visit to the Lutherhaus is as pleasant as possible, we recommend that you register your visit in advance. We have compiled all important information you might need to plan your visit below.

Groups

- A group consists of no fewer than 10 and no more than 30 individuals. Large groups have to split up and enter the museum at intervals of at least 30 minutes.

Delays and Cancellations

- In the event you are delayed, please inform us by calling: (+49 36 91) 29 83 0.
- In the event you are delayed by no more than 20 minutes, the length of the **education** course you booked will be shortened. In the event you are delayed by more than 20 minutes, the course you booked will be canceled and the fee will be forfeited.
- If you cancel a booked **education** course, you will be charged one of the following fees:

Cancellation at least 48 hours before course start time:	€ 0
Cancellation at least 24 hours before course start time:	50% of the fee
Cancellation on the day of the course:	full fee

Parking

- A drop off/pick up zone for registered tour groups, where visitors can easily get on and off their buses, is located next to the Lutherhaus Eisenach. A bus parking lot is located just 200 meters away at the Bachhaus (Frauenplan).

Accessibility

- Nearly all of the Lutherhaus Eisenach is universally accessible.
- The exhibition's accessibility for visually-impaired visitors is limited.
- Detailed information on accessibility at the Lutherhaus is available here: <https://www.lutherhaus-eisenach.com/barrierefreiheit>

Guided Tours

- The permanent exhibition “Luther and the Bible” is self-guided and designed for you to discover all sorts of things on your own. You can also book a guided tour through the permanent and/or special exhibition beforehand. Simply send a booking request on: <https://www.lutherhaus-eisenach.com/museumspaedagogik-angebot/fuehrung-durch-das-lutherhaus>

Conduct in the Museum

- **Flashless** photography without a tripod for personal use is permitted at the Lutherhaus Eisenach.
- Pets may not be taken into the museum, with the exception of guide dogs.
- Food and beverages may not be taken into the galleries or the courtyard.
- Smoking is prohibited inside the entire museum including the courtyard.
- Outerwear, umbrellas, backpacks and purses larger than DIN A 4 (20×30 cm) must be left at the coat check or in a locker.
- See the Museum Rules for more information.

Our Services

- Coffee and snack vending machines are located in the lobby. Food and beverages may only be consumed in the area around the vending machines. Seating is located there as well as in the exhibition and our shop.
- Every visitor may use the Lutherhaus’s WLAN free of charge for 30 minutes.
- The museum shop offers a wide selection of items related to Luther, the Reformation, the Bible and the church. Our richly illustrated exhibition catalog can only be purchased at the museum shop.

Video Surveillance

- The museum's premises are video-monitored to protect visitors and exhibited objects.

Contact

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